## **acacia**<sup>™</sup> Product Support



## macOS 14 NWEA Secure Browser Bulletin January 2024

## macOS 14 Secure Browser version support

We have tested the current version of the NWEA Secure Browser on macOS 14 and verified support.

## Known Issue: Exit Action Displays Blank Gray Screen

On some devices running macOS 14, a blank gray screen may appear when attempting to exit the NWEA Secure Browser using the "Exit" button. If this happens, the device will need to be restarted to fully exit the application.

No action is required for devices using macOS 14 and below, iPadOS, Windows or Chromebook operating system. The current versions of the Secure Browser can be used for testing:

macOS 14 and below: 4.3.0

Windows: 4.3.0Chromebook: 3.6.0iPadOS: 3.3.0

It is recommended to turn off automatic updates for operating systems during testing windows. Secure Browsers can be accessed via <a href="https://securebrowser.state.nwea.org/">https://securebrowser.state.nwea.org/</a>.

