

Supporting your success with NWEA assessments



Implementing new technology doesn't have to be difficult. For more than two decades, NWEA® has been delivering and supporting computer-based assessments in schools around the world. From implementation and technical support options to technology and administrative consulting services, we deliver the level of support your schools need to feel prepared and confident.

PRICING VARIES BY PREMIUM SERVICE.

Technology readiness

Technology use varies across schools. And introducing new tools can present new challenges. Our team of technical consultants can assess the complexity of your technology and provide recommendations to help your school avoid common issues that could arise during implementation.

Services include:

- Review computer lab and workstation network bandwidth
- Evaluate if devices and testing environment meet technical requirements
- Communicate findings and recommendations

Program management

Large or complex school systems have diverse needs that often require program-wide planning and coordination to be successful. Our team of expert program managers have successfully implemented and supported NWEA assessment programs at the federal, state, and local levels.

Services include:

- Establish and deliver a detailed work plan
- Coordinate schedules and define deliverables
- Serve as a dedicated liaison for successful program delivery

Technical consulting

Build capacity among local support staff with the help of our expert technical consultants. Whether you need to train your help desk staff to support users or provide guidance to IT staff for system integrations, our team will travel to your schools and work with your staff to create a plan.

Services include:

- Identify key areas of technical support needed within your school system
- Support proctors and administrators during testing
- Train technology staff and help desk employees to provide basic troubleshooting

Custom solutions

In addition to providing standard technical consulting services, we can tailor our onsite days to address your specific needs—and create custom plans that support your testing environments, network, and technology staff.

Supplemental technical services

Receive more focused product troubleshooting, training, and support. Our technical consultants are available to share their product knowledge and technical expertise with your school or district assessment team.

Services include:

- Assisting with the technical setup and configuration of your assessment environment
- Hands-on product training and support during testing for key members of your team
- Support technical staff with data import and exports, as well as automation with other systems

Expedited implementation

Adequately preparing to use a new assessment system is critical to the success of the students and teachers in your schools. If your school system needs to use NWEA assessments within two to three weeks of licensing, our expedited implementation service might be the best option for you.

Expedited implementation is an option for partners who:

- can commit to meeting a two-week implementation schedule
- have a single district-wide or school-wide implementation planned

Data services

When changes to your school or district affect your student population (e.g., redistricting), we can help you manage your assessment data through the transition. Our data specialists will work with you to update your NWEA assessment reports and data to reflect those changes.

Learn More

Email your account manager or call 866-654-3246 to learn how we can help you support your assessment plans.



NWEA is a not-for-profit organization that supports students and educators worldwide by providing assessment solutions, insightful reports, professional learning offerings, and research services. Visit [NWEA.org](https://www.nwea.org) to find out how NWEA can partner with you to help all kids learn.

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