



COVID-19 – Statement from Chris Minnich, CEO

March 16, 2020

Dear NWEA partners,

As the world grapples with an issue of enormous scale and human impact, our hearts go out to all who have been affected by the outbreak of the Coronavirus (COVID-19).

At NWEA, we believe it is our role and responsibility during this time to prioritize two things: The health and well-being of our staff and the health and well-being of you, the partners we serve. As part of this, we've made the following decisions based on CDC recommended guidelines.

NWEA has:

- Restricted employee travel domestically and internationally for the remainder of March.
- Postponed non-essential email communications to give Schools time to focus on what matters – communicating with their communities first.
- Provided the option for virtual meetings at partners requests.

For the health and safety of our team, NWEA staff is working remotely for the immediate future. We are still operating at capacity to be able to support you, our partners. If you have questions, please reach out to your account manager or our partner support team: 877.469.3287.

We're in an unprecedented time that will take all of us working together in partnership to do our best for families and to stop the spread of this virus. From all of us at NWEA, we're here to help you when you need us. For now, please stay safe and healthy.

Regards,

A handwritten signature in black ink, appearing to read 'C. Minnich', is positioned above the typed name.

Chris Minnich, CEO
NWEA